

Flexlinjen Västerås

Flexlinjen is an alternative to Västerås' city buses and Mobility Service. These buses travel slower than the city buses. Flexlinjen will pick you up at the flexpunkt (bus stop) nearest your home and drop you off at the flexpunkt you have decided to travel to.

Who can travel with Flexlinjen?

If you are registered in Västerås Municipality, you can travel with Flexlinjen if any of the following applies to you:

- You have reached 65 years of age
- You have permission to use the Mobility Service in Västerås
- You receive full sickness benefit

You can also be referred to Flexlinjen if you have booked a patient transport service through the Public Transport Administration.

How to register with Flexlinjen

Register with Flexlinjen using our application form, which you will find at <http://www.ltv.se/Kollektivtrafik/flexlinjen-vasteras/> (only available in Swedish)

In order to have this processed as quickly as possible, complete the form digitally and e-mail it to kollektivtrafikmyndigheten@ltv.se

If you have had full sickness benefit granted by the Swedish Social Insurance Agency, you should attach proof of this together with the application form.

Book your journey

You can pre-book your journey by telephone on 0771-890 890 or via our service telephones that can be found at locations including Västmanland Hospital Västerås, Ica Maxi Hälla, Coop Konsum City and Coop Forum Stenby.

Flexlinjen operates between 09.00 and 17.00, Monday–Saturday, except Christmas Eve, Christmas Day, Boxing Day, New Year's Eve, New Year's Day, Good Friday, Easter Sunday, Easter Monday, Midsummer Eve and Midsummer Day. For journeys on these days, please use our city and service lines, which operate on holidays.

Please continue to the next page for more information.

Good to know

- A one-way journey costs SEK 20.
- When you travel with Flexlinjen, there may be more people needing to be picked up and dropped off before you reach your destination. This means that both the route and travel time may vary.
- The departure time you have stated when booking may be brought forward by up to 60 minutes, which you should think about when planning your journey. If you have provided a telephone number, we will call you 10-15 minutes before you are picked up.
- Flexlinjen cannot take electric wheelchairs on board.